roundinfinity

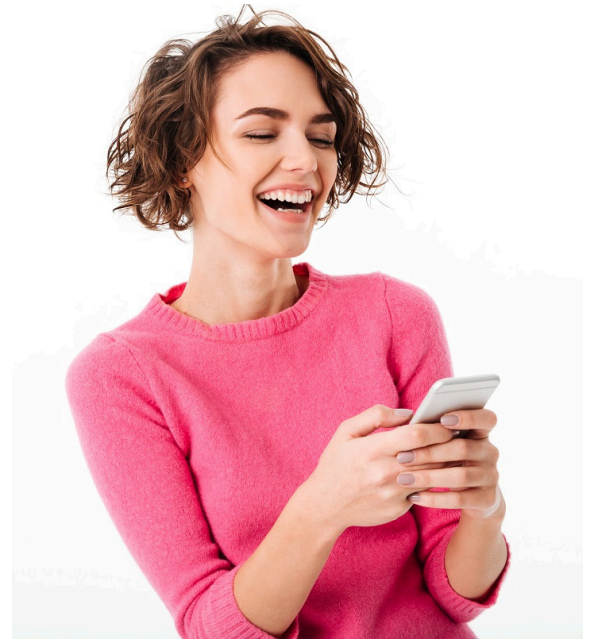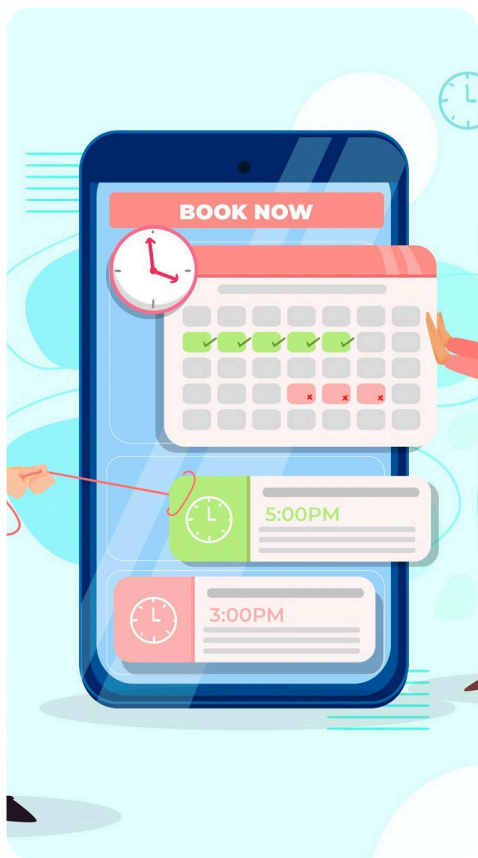**End-to-End**
Appointments Scheduling Workflow

Streamline end-to-end appointment workflows from booking to payment, enhancing efficiency and profitability.

The appointment scheduling capabilities of Round Infinity empower businesses to streamline operations, enhance customer satisfaction, and drive revenue growth.

With smart scheduling, including customized slot creation, skill-based, and location-based routing, businesses can optimize resource allocation, ensuring the right staff are assigned to the right tasks.

Automated scheduling, video appointments, and customized invoicing further reduce manual effort, while a 360° view of users enables superior customer service. These features not only improve efficiency but also boost customer loyalty through flexible booking and multi-channel support.

By leveraging automation, smart scheduling, and actionable insights, businesses achieve higher profitability and operational excellence, ensuring a strong return on investment.

Capabilities

Customized Setup
Configure services, prices, slot generation and booking parameters.

Book Appointments
Allow customers to book, modify, or cancel appointments.

Video Appointments
Enable video call options for appointments.

Auto-Assign Appointments
Automatically assign based on availability and skills.

Service Reports
Generate and share customized service reports securely.

Appointment Invoices
Create and approve invoices with one click.

Appointments Reminders
Auto-send reminders with secure links to attend.

Appointments Dashboard
Analyze and gain insights from your appointments.

360 View Of Users
Access complete customer profiles across departments.

Campaigns
Reach customer via voice bots, email, SMS, and WhatsApp campaigns.
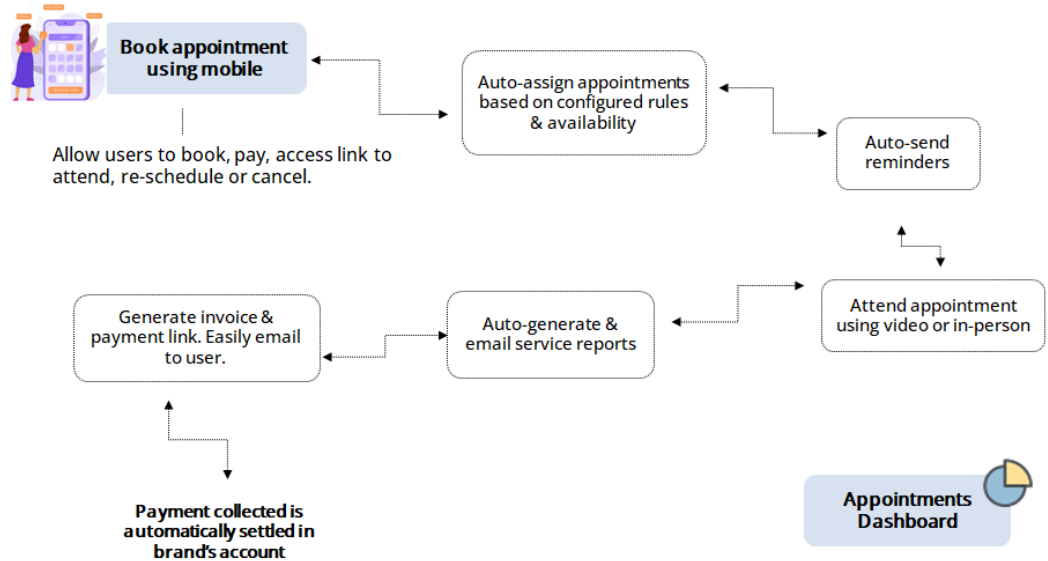
Customer Helpdesk
24/7 support via chat, bots, and multi-channel service integration.

Custom Forms With Payments
Attach forms to capture specific appointment data & collect payments.

How it Works

Appointments custom form & payments

Services

Appointment assignment rules

Notifications

Service discounts

Business hours

Slots & permitted appointments per slot

Book appointment using mobile

Allow users to book, pay, access link to attend, re-schedule or cancel.

Auto-assign appointments based on configured rules & availability

Auto-send reminders

Attend appointment using video or in-person

Auto-generate & email service reports

Generate invoice & payment link. Easily email to user.

Payment collected is automatically settled in brand's account

Appointments Dashboard

Business Impact

Increased Efficiency
Automate scheduling and invoicing, reducing manual errors and saving time.

Enhanced Customer Satisfaction
Offer flexible booking, reminders, and 360° support, improving customer experience.

Improved Decision-Making
Use actionable dashboards and reports to make data-driven business decisions.

Higher Revenue
Optimize appointment slots and upsell services through insights, boosting profitability.

Cost Reduction
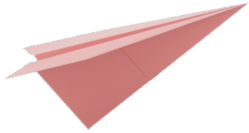Auto-assign and use bots to lower staffing and operational costs.

About Round Infinity

150+ Brands Across Industries

Offices In USA & India

5+ Countries Served

Getting **Started**

Request trial access at
https://www.roundinfinity.com/getstarted.html

Call: +1 (302) 246-7377 | Email: support@roundinfinity.com | WhatsApp: +1 (302) 246-7377

Round Infinity, Inc.,
651 N Broad St, Suite 206, Middletown, DE 19709, US