roundinfinity

AI-Powered Online Store & Point-of-Sale Terminals

Revolutionize your retail operations with seamless online store, PoS, automated fulfillment, and 24/7 customer support.

Round Infinity's comprehensive platform empowers businesses to seamlessly manage online stores, in-store sales, and customer interactions with no-code tools.

By centralizing inventory, automating order fulfillment, and integrating payment gateways, businesses can enhance operational efficiency, reduce errors, and save costs.

The platform's advanced features like 360-degree user views, targeted campaigns, and 24/7 automated support drive increased revenue, faster time-to-market, and improved customer satisfaction.

Efficient workflows and real-time dashboards boost operational efficiency, reduce costs, and accelerate time-to-market, ultimately delivering a strong return on investment while fostering customer loyalty and business expansion.

Capabilities

Online Store
Set up store, manage products, orders, payments, and support.

Point-of-Sale
Efficiently bill in-store customers with advanced inventory management.

Integrated Payments
Instantly integrate payment gateway with your online store..

Products
Manage inventory, discounts, shipments, taxes, and returns effortlessly.

Centralized Inventory
Sync inventory across online and in-store sales seamlessly.

Order Tracking
Automate multi-step order fulfillment with customer notifications.

Order Assignment
Manage and forecast orders by teams, products, and parameters.

Order Notifications
Automatically notify customers on WhatsApp., etc. at every order workflow stage.

Order Shipment
Easily select and notify customers of shipments.

Campaigns
Reach shoppers via voice bots, email, SMS, and WhatsApp campaigns.

Customer Helpdesk
24/7 support via chat, bots, and multi-channel service integration.

Orders Dashboard
Analyze sales, orders, and stock alerts in real-time.

Inventory Alerts
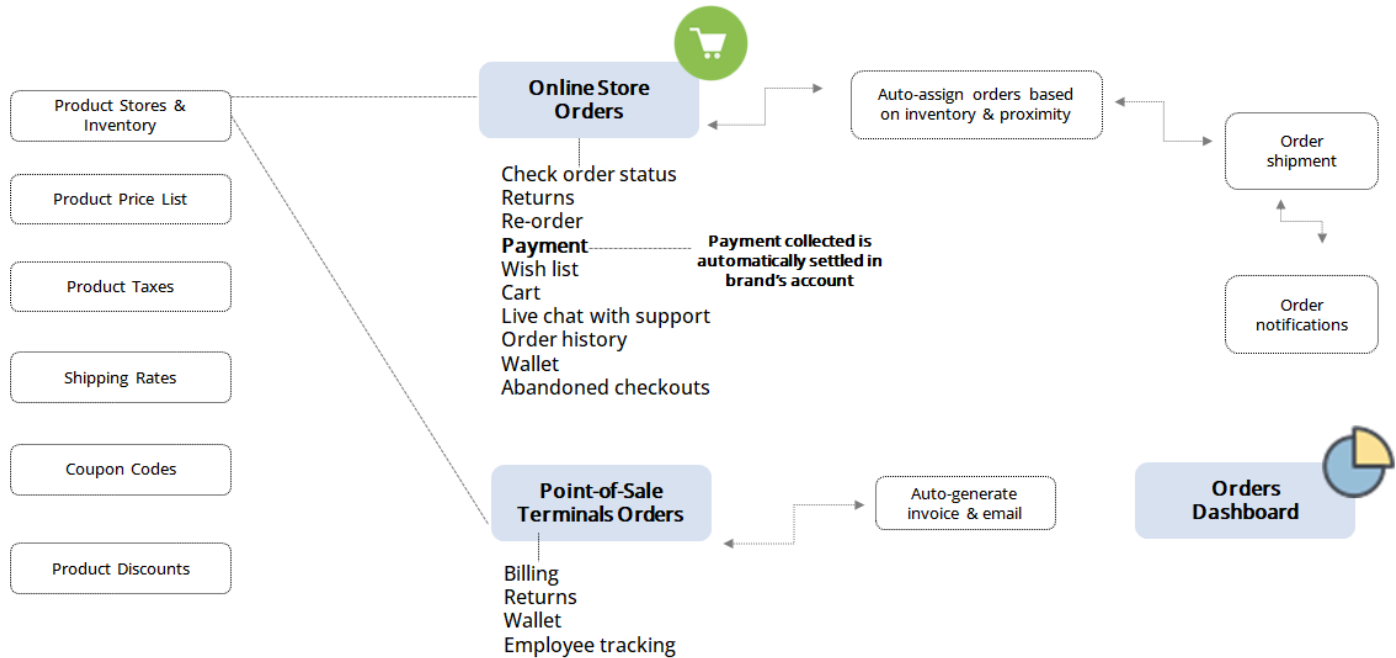Auto-alerts and purchase orders when inventory is low.

360 View of Users
Complete view of user interactions across all departments.

Document Generation
Automatically generate documents required during order management.

How it Works

Product Stores & Inventory

Product Price List

Product Taxes

Shipping Rates

Coupon Codes

Product Discounts

Online Store Orders

Check order status
Returns
Re-order
Payment
Wish list
Cart
Live chat with support
Order history
Wallet
Abandoned checkouts

Payment collected is automatically settled in brand's account

Auto-assign orders based on inventory & proximity

Order shipment

Order notifications

Point-of-Sale Terminals Orders

Billing
Returns
Wallet
Employee tracking

Auto-generate invoice & email

Orders Dashboard

Business Impact

Operational Efficiency
Automate workflows, reducing manual effort and speeding up processes.

Increased Revenue
Cross-selling and targeted campaigns drive more sales and conversions.

Faster Time-to-Market
Quickly deploy and manage online stores, POS, and campaigns.

Cost Savings
Reduced service costs with 24/7 automated customer support across channels.

Enhanced Customer Experience
Streamlined support and order management improve satisfaction and loyalty.
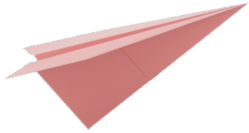
About Round Infinity

150+ Brands Across Industries

Offices In USA & India

5+ Countries Served

Getting **Started**

Request trial access at
https://www.roundinfinity.com/getstarted.html

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