# roundinfinity

Al-Powered No-Code
Platform For Workflow
Automation





# Without any coding, create mobile responsive custom business applications, workflows, dashboards, & integrations.

Harnessing the power of Round Infinity's no-code platform, businesses can rapidly create custom applications, automate workflows, and craft real-time reports and dashboards—all without a single line of code.

This transformative capability drives operational efficiency, slashes development and maintenance costs, and accelerates time-to-market.

The mobile-responsive self-service portals empower users to take control, enhancing customer satisfaction and streamlining processes. With seamless integration into external systems, data flows effortlessly, while the User 360 feature offers a holistic view of user interactions.

Together, these innovations enable precise, data-driven decision-making, maximizing ROI and propelling business growth.

## **Capabilities**

#### **Custom Apps & Workflows**

Configure mobile-responsive business apps and workflows effortlessly.

#### Mobile Self-Service Portal

Allow users to self-serve, raise requests, check status, contact support, etc.

#### **Workflow Automation & SLAs**

Automate task assignments, process flows routing & track SLAs/escalations.

#### **Custom Notifications & Alerts**

Set up automated email, SMS, or Whatsapp alerts to keep users informed.

#### **Real-Time SLA Dashboard**

Monitor SLA metrics in real-time with SLA dashboard available in each business app

#### **Custom Reports & Dashboards**

Without any coding, create custom reports, analytics & dashboards.

#### User 360 View

Gain a comprehensive view of user interactions and data across the platform.

#### **Process History**

Easily track who approved/worked on which business record, at what time.

#### **Document Generation**

Auto-generate and manage documents within custom workflows.

#### **Secured Data Access**

Securely access, download, & search data or bulk upload data using CSV.

#### **External Systems Integration**

Seamlessly exchange data with external systems without coding.

#### WhatsApp Integration

Seamlessly send WhatsApp alerts as part of workflows to keep users informed.

#### **Role-Based Access Control**

Customize access levels and permissions for different users.

#### **Contextual Collaboration**

Contextually collaborate and comment on any business record or workflow task.

#### **Payments Integration**

Easily connect workflows with payment gateway to collect payments.

### **How it Works**



**No-Code Custom Apps & Workflows Builder** Configure new custom app or modify out-of-box app, attach workflow & provide access to users.



#### Mobile Responsive Self-Service Portal

Using mobile responsive self-service portal securely access business applications & complete workflow tasks.



#### 360 View

Gain a comprehensive 360 view of user interactions and data across business applications.



#### No-Code External Systems Integration

Without any coding, easily pull and push data to or from RoundInfinity. Auto-generate REST APIs & data triggers to push or pull data.



#### No-Code Reports & Dashboards Designer

Without any coding, create custom reports, analytics & dashboards. Filter data & download to PDF or excel. Schedule to auto-generate.

## **Business Impact**



#### **Increased Operational Efficiency**

Automate workflows, reducing manual effort and speeding up processes.



#### **Cost Savings**

Eliminate the need for coding, lowering development and maintenance costs.



#### **Faster Time-to-Market**

Quickly deploy custom apps and integrations, accelerating new product launches.



#### **Enhanced Decision-Making**

Real-time analytics and dashboards provide data-driven insights for better decisions..



#### **Improved Customer Experience**

Self-service portals empower users, leading to higher satisfaction and faster resolutions.

# **About Round Infinity**



150+ Brands Across Industries



Offices In USA & India



5+ Countries Served



# **Getting Started**

Request trial access at <a href="https://www.roundinfinity.com/qetstarted.html">https://www.roundinfinity.com/qetstarted.html</a>

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